

# Advocacy News **July 2021** - Issue 17

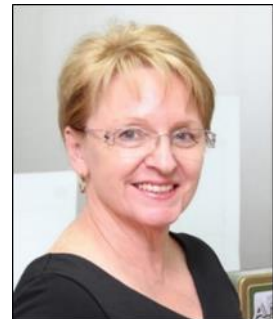
## Welcome to the *July 2021* Edition of the Advocacy News

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### A message from the SGB Chair

Dear Recipients, welcome to the July 2021 Edition of Advocacy News.

In this first edition of the Advocacy News this year I would like to begin by advising you about changes to the governance and structure of the ATDP. Let me say at the outset, the Government remains committed to supporting the training of advocates to ensure that veterans have access to quality advocacy support as required but at no cost to the veteran.



In his 2018 report on the Advocacy Scoping Study, Robert Cornall commented that the legal status of the ATDP was unclear and needed to be addressed. On behalf of the SGB, I wrote to the Minister for Veterans' Affairs late last year asking for advice on the government's intentions regarding the Cornall recommendations that included the need for the ATDP to be part of an organisation or company.

In light of the SGB's completion of the task of implementing the Blueprint from the Rolfe Review that established the ATDP program and the need for a more sustainable management of the program, I asked for the governance arrangements of the ATDP to be reviewed and for the roles and responsibilities of both the Capability Framework Management Group (CFMG) and the SGB to be revisited. The issue was canvassed in ESORT, consultation across a range of forums occurred, and the Minister has now determined the new governance arrangements for ATDP. DVA will assume overall responsibility for the ongoing management of the ATDP. This means that the SGB and CFMG will no longer be required to oversee the program. Transition arrangements are being worked through at present.

Cornall recommended that the training management roles needed to be paid professional roles rather than being done, effectively full-time, by volunteers. DVA will work with the contracted registered training organisation to see if it can take on additional responsibilities, including course design, training and assessment, continuing professional development and the National Training Manager role. This may require some new capabilities to be developed by the RTO.

While some of the governance changes may be implemented relatively quickly, there will be a continuing need for volunteer trainers, and the Regional Implementation Groups will continue to have an important and central role in maintaining links with advocates and managing and

developing the Communities of Practice in the regions. I would like to make it clear that the ongoing assistance of current and future volunteers will be vital, especially in the training and assessment of advocates and the continued management of the professional development program.

I have very much enjoyed my part in guiding the direction of the ATDP over the past 5 years and overseeing the professionalisation of the training of veterans' advocates. Wherever the ATDP goes from here, it has achieved a significant and lasting impact on the quality of the services ESOs and veterans' centres are able to provide to veterans and their families. I would like to thank the ATDP volunteers for their expertise, dedication and hard work in developing the ATDP to where it is today, with a special mention of Roger Greene and Greg Hoving for their foresight and leadership in developing and delivering the course in Military Advocacy.

For those advocates who are out there practicing in the field, this change should hopefully not have any impact on you. It is purely the governance arrangements that are changing.

I have offered to be of assistance in whatever capacity DVA needs to ensure the smooth transition and DVA has assured me that ATDP volunteers and stakeholders will be kept informed about the impacts of the changes over the coming months.

Now to other ATDP news, 2021 has been just as challenging a year as 2020 was as States continue to have intermittent lock downs. This is not just difficult for our training teams but also for the ATDP secretariat who organise the training, distribute the training materials, and then closely monitor the COVID situation in case a program needs to be cancelled or rescheduled. These events are a reminder that the pandemic is not over as these lockdowns affect so many parts of our lives. I encourage advocates to remember to focus on your own wellbeing as well as assisting the veteran community.

With the resumption of 'face to face' training this year, 22 programs have already been conducted with 129 candidates attending the programs. There are also another 10 programs in the pipeline for a further 57 ready candidates who have already met the prerequisite requirements. ATDP programs are demand driven and another 10 programs are likely to be included before the conclusion of training on 10 October 2021. We have also added a Mentoring in the Workforce qualification (TAED404) to our suite of accredited training which will further boost demand for ATDP training throughout the remainder of 2021 and into 2022. As you can see from these figures the training and assessment team and the ATDP secretariat are extraordinarily busy and the demand for ATDP Programs is as strong as ever.

As mentioned earlier, the ATDP has also introduced a new 'Mentor in The Workplace' qualification that was developed in a contextualised format for ATDP use and has since been run as a 'face to face' pilot program in Maroochydore. Early feedback has indicated that this will be a very successful and useful program. There are also derivative Mentoring in the ATDP - Continuing Professional Development (CPD) modules that have been developed to meet the continued professional development needs of those Advocates who are approved ATDP Mentors. Further, the ATDP can now offer Mentors the opportunity to complete the same eLearning Units as their Mentees with the added benefit of being able to earn CPD points.

I am pleased to advise that a new Memorandum of Understanding (MoU) was signed in April with Major Training Services, our Registered Training Organisation who licence the ATDP to operate under, and have been our partner since the inception of the program. The new MOU ensures clarity around roles and responsibilities of both parties and supports the adherence to vocational educational standards into the future.

The Federal Budget was delivered in early May, and in regard to advocacy related budget measures there were two that were prominent. The first is 'Support for veterans' advocacy services' where service provision standards will be introduced for ex-service organisations receiving funding under the Building Excellence in Support and Training (BEST) grants program. The new standards build on improvements to the training of advocates under the ATDP, and are designed to ensure that veterans and their families receive high quality advocacy services and encourages recipient organisations to focus on the quality of advocacy services.

There was also a 'Supporting ADF firefighters' measure for ADF firefighters who served at RAAF Base Point Cook between 1 January 1957 and 31 December 1986 who will benefit from the introduction of "presumptive liability" arrangements under DVA legislation. The ATDP provides a continuing professional development module on ADF firefighters which will be updated with any new information from the implementation of this latter measure.

The establishment of the Defence Transition Authority also presents some opportunities for veterans transitioning from the ADF to be better supported on their resettlement journey to civilian life by being connected to trained advocates from the outset. The authority will be working closely with organisations, including ex-service organisations that deliver transition support services to veterans to deliver a more connected approach to transition including identifying opportunities and addressing gaps and I can see ATDP advocates having an important role to play in the process.

On the CPD front we have reached the end of year 3, which for many advocates means they need to acquire at least 15 CPD points to remain 'Current'. Over the past few months our Programme Support Officers (PSOs) have been busy contacting advocates to ensure they understand how the program works and to assist them with any enquiries and to let them know their individual points score. There has been a very positive response to our emails and phone calls, with the approach by the PSOs being one of assisting our ATDP accredited advocates to understand and undertake CPD while still meeting their other priorities and of course meeting the advocacy needs of the veteran community.

While talking about progress in particular areas of the course, there have also been some important advances on the e-learning front with the updating and expansion of the ATDP DVAttrain online learning suite, with DRCA Basic, VEA Basic and Advanced, Compensation Level 3 – Reconsiderations and Reviews –and the Statements of Principles modules now available for advocates, with DRCA Advanced being available very shortly.

Finally, in the coming months, the ATDP and the RTO will be working on a submission to the Australian Skills Quality Authority to renew the accreditation of the Course in Military Advocacy beyond April 2022. This will involve holding workshops later this year to consider any changes

required in the current accredited program to ensure the course reflects the needs and requirements of the advocacy community moving into the future.

I look forward to communicating again with you later in the year, but in the meantime I trust everyone stays safe and that you can all continue your great work providing advocacy services for the veteran and ex-service community.

Until next time.

Yours Sincerely,



**Jenny Walker**

Chair, Strategic Governance Board (SGB)  
Advocacy Training and Development Program

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## Queen's Birthday Honour Awards 2021

Members of the ATDP family were recognised in this year's Queen's Birthday Honours and received the Medal of the Order of Australia in the General Division for service to veterans and their families. A much deserved recognition of their volunteer work with the veteran community over many years.

Congratulations *Mrs Christine Goodfellow OAM, Mr Gregory Russell OAM, Mr Brian Warren OAM, Mr Allan West OAM and Mr Gregory Young OAM*, from all of us at the ATDP on your well-deserved Order of Australia.



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## ATDP Training Update from the National Training Manager Greg Hoving



Anyone who has attended an ATDP program whether for RPL/RCC or consolidation and assessment in the training pathway, will have heard the term adult learning principles referring to the method by which ATDP candidates learn. We generally refer to that as the 70-20-10 ratio of learning, where 70% of the skills and knowledge acquisition is done in the workplace by doing the job. The 10% refers to the formal learning provided to support candidates.

In reality, adult learning principles are much more involved than just that simple set of ratios. One of the most important features is that of the characteristics of

the learner. In the accredited mentoring in the workplace training we are now delivering, we touch on learning styles of individuals and the importance to the person who is facilitating the learning to understand the style best suited to the learner.

What makes an adult learner? It is certainly not the fact that an adult is enrolled in a course. One common attribute all adult learners must possess is a willingness to learn, to adapt to new ideas and look for ways to improve their own performance with respect to their job. Adult learners are, by nature, inquisitive and open to new ideas. ATDP provides a platform for this to occur at all our assessment programs where individuals can discuss issues and the way they may overcome those issues in their workplace. This mix of ideas should lead individuals to reflect on what they do and how they might do it better.

At the conclusion of a recent program, the rhetorical question was asked, “who will go back to their workplaces and do things a little differently as a result of the learning which took place here”. While the question was rhetorical, one could not get a sense that most people felt that the program had done nothing to advance or improve their performance. If that was the case, the experience has failed to effect change. The adult learner will have mentally revised all that took place during a learning event and will analyse much of what transpired, looking for what they can use and what may not be applicable to their situation, all the while seeking continuous improvement.

While on learning events, it is becoming quite common for knowledge element tests to be marked as unsatisfactory on first submission and candidates asked to re-attempt certain questions and re-submit the quiz. Some people treat this as an insult or in some way as another person’s opinion of them as an individual. Not an adult learner. The adult learner will reflect on what has happened, reason why they were incorrect and use additional methods to ensure that when the quiz is re-submitted, additional learning will have taken place. It’s the sum of all learning that matters, not the piece of paper at the end.

As with any organisation dealing with people, ATDP comes in for its share of criticism and sometimes praise from individuals. Those who are critical seem to want to broadcast their criticism to senior people such as state ministers and senior DVA people. Those who praise the efforts of the volunteer assessors seem to have a smaller distribution list.

Feedback is an important feature of any organisation. It helps to ensure that the organisation is meeting the needs of the majority of stakeholders. ATDP is required to obtain that feedback through the program evaluation sheets. Use of those, informs the RTO of the effectiveness of ATDP and may guide any changes to the way the program operates.

Fortunately, most program evaluations are favourable in almost all respects, however, some people follow up their poor evaluation with widely disseminated emails containing threats and accusations. The lay reader of any of those gets a distorted picture of the way the ATDP training and assessment program operates. Hopefully, those lay readers are capable of reading between the lines and can realise that those who make the most noise probably have the least rationale behind their viewpoint.

**- Greg Hoving**

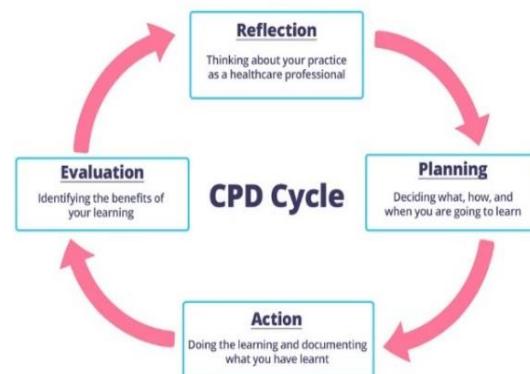
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# Continuing Professional Development

The 4th year of CPD has commenced and congratulations to all those advocates who have remained Current with your CPD. We hope you have enjoyed the activities, they should have let you keep pace with changing trends and directions and will be a real asset to the advocacy services you provide to the veteran community.

To accompany this milestone, advocates who are Current with their CPD (have attained 15 points) can download a CPD currency certificate from their personal CPD page. This certificate will confirm the advocate has completed all the required activities to maintain their knowledge and skills, the certificate will be valid for 12 months.

All CPD activities are fully reviewed and checked for accuracy each year by the CPD team to ensure they will provide real value to advocates. The CPD team puts a lot of effort into finding, creating and reviewing new material. It's an important job as all of the material requires constant checking and updating to ensure the material remains 'fit for purpose'. One of the mainstays of CPD is the work we do on new case studies, each case study takes weeks to prepare and is reviewed by the CPD team and the training team for accuracy, completeness and relevance to advocates before it becomes available on CPD. But case studies aren't the only activity available of course, you are encouraged to have a look at your personal CPD page today and see what else there is available as there are some interesting additions including new podcasts. If you have any ideas about what else we could include in CPD please let us know at the CPD mailbox mentioned below, it would be great to hear from you and to get some new ideas about what we could include.



Recently, a number of advocates have queried why they haven't received points for doing some activities. We'd like to remind advocates that there are some activities that can only be done once for points. For example, the Update Modules. Be sure to check the explanatory notes on the CPD Workspace against each activity before you do it so you know if you will be awarded points or not for doing the activity again. Your personal page also outlines what activities you have already done so check that as well.

Lastly, the CPD team would like to thank all those Advocates who have achieved their CPD targets for this year and over the past three (3) years and made it an integral part of your professional advocacy. We also offer strong encouragement to those who are not quite there and need to do more work. Have a look at the CPD site if you get chance as there might be something that takes your interest, which will add to those important points you may need.

Further help? If you are having problems in meeting your CPD obligations or you have any general questions relating to CPD, please contact the CPD Team at: [cpd@atdp.org.au](mailto:cpd@atdp.org.au)

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## DVA's recovery program for post-traumatic stress

The Department of Veterans' Affairs (DVA) funds a number of hospitals across Australia to deliver Trauma Recovery Programs (TRP). These programs focus on helping veterans living with post-traumatic stress disorder (PTSD) and other common challenges by supporting psychological growth and recovery.

Each hospital provides a specialised program using evidence-informed care for veterans who are DVA clients and current-serving Australian Defence Force (ADF) members living with PTSD. Current serving members will need to be referred to the program by Defence.



To learn more about the program, please contact one of the hospitals in your state or territory and speak to the coordinators directly. A list of these contacts can be found on the Open Arms – Veterans & Families website by searching 'PTSD-recovery'.

The hospital will assess your eligibility and where appropriate, allocate you to a treatment group. Wait times before treatment commences may vary.

If you or a family member needs immediate help, please call **Open Arms** on **1800 011 046** for free and confidential **24/7 support**.

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## Play your part in STOPPING family and domestic violence

The pandemic has been a stressful time for many Australians, including veterans and their families. An often hidden side effect of major events, like the Coronavirus pandemic or natural disasters, is the increased risk of family and domestic violence.

Family and domestic violence can include any behaviour that is threatening, coercive, controlling, violent or intended to cause the family or household member to be fearful.

As an Advocate it is important you know how to respond to family and domestic violence in a helpful way. The first step is to understand and identify the different forms of family and domestic violence, respond in a respectful and non-judgemental way, know there is support for people to stop their behaviour and also help for people experiencing violence, including children, to minimise further traumatisation.



There are a range of training programs available to help you understand your role in stopping family and domestic violence. Further information including training and how to find a local service can be found on the **1800RESPECT** website: <https://www.1800respect.org.au/>

#### Remember:

- **LOOK** - for the signs of the different types of family and domestic violence such as controlling behaviour
- **LISTEN** - respectfully and understand that everyone's experience is individual
- **REFER** - to Triple zero (000) in an emergency or 24/7 support service such as **1800RESPECT** (1800737 732), MensLine or Open Arms.

**DVA's Family and Domestic Violence Strategy is supporting veterans and their families, and DVA staff impacted by family and domestic violence**

The Australian Government is putting veterans and their families first. Family and domestic violence can happen to anyone in our community. DVA is committed to increasing awareness of family and domestic violence and linking veterans and their families and DVA staff with services and support. Family and domestic violence is a national priority, and together we will make a difference.

**SUPPORT**  
IN THE CASE OF AN EMERGENCY, CALL TRIPLE ZERO (000).

**1800RESPECT**  
1800RESPECT is a 24/7 national helpline offering support and information to anyone experiencing family and domestic violence. Call 1800737 732 or visit [www.1800respect.org.au](https://www.1800respect.org.au/)

**MensLine Australia**  
MensLine provides 24/7 free support, referrals and counselling services for men, via telephone, online and video. Visit [www.mensline.org.au](https://www.mensline.org.au/)

**OPEN ARMS**  
Open Arms provides crisis support to veterans and their families. Call 1800 254 454 or visit [www.openarms.org.au](https://www.openarms.org.au/)

**In Australia**  
One woman is killed every nine days by a current or former partner. Survivors of family and domestic violence can be from any background, gender or age group including children, adults and the elderly. 1 in 6 women and 1 in 16 men have experienced violence by an intimate partner since the age of 15.

TO READ A COPY OF THE DVA FAMILY AND DOMESTIC VIOLENCE STRATEGY, VISIT [dva.gov.au](https://dva.gov.au)

## Physical activity support for DVA Clients in the greater Brisbane area

The University of Queensland (UQ) is currently offering a new physical activity support program to Department of Veterans' Affairs (DVA) clients called Active Choices.

Active Choices is a DVA-funded trial that links clients to physical activities they would like to try, and provides support to help them manage their physical activity.

#### WHAT ARE THE BENEFITS FOR DVA CLIENTS?

You will receive a free behavioural support program to help you maintain an active lifestyle.

UQ will subsidise the costs associated with the physical activities you wish to try.

The program will help you develop social networks within your local community.

#### WHO CAN GET INVOLVED?

DVA White and Gold Cardholders, who live in the greater Brisbane area, and are currently receiving services from an exercise physiologist or physiotherapist.





## WHAT IS INVOLVED?

You will attend 4x1-hour consultations at UQ St Lucia over a 24-week period.

During consultations, UQ will link you to local physical activity opportunities, provide educational materials and help you create an action plan to stay active.

UQ will also ask permission to collect some information on physical activity, health and wellbeing during visits, so they can evaluate whether the Active Choices trial has been helpful.

### How to join the program?

If you are interested in getting involved call the Zoe Papinczak, the UQ coordinator on 0400 178 412 or you can send her an email at [z.papinczak@uq.edu.au](mailto:z.papinczak@uq.edu.au)

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## Simplification of VEA Disability Pension Re-Assessments

DVA has changed the medical evidence gathering process to make it easier for veterans undergoing re-assessments of their VEA Disability Pension. Until now, it has been mandatory for veterans to attend new medical appointments and gather new evidence for all accepted conditions every time a claim was lodged.

Veterans now have the option of requesting not to undergo medical assessments for conditions that have not worsened since the last assessment. With the veteran's permission, the Department will have the option of bringing forward the medical evidence used in the previous assessment instead of gathering new evidence.

In certain circumstances it may not be possible to bring forward previously obtained medical evidence. In situations where the Department is aware of a new condition that affects the body part under assessment, if a condition has improved, or if offsetting applies because of a DRCA accepted condition, the Department will request new evidence for the affected conditions. Should veterans prefer to do so, they may still request to have all of their accepted conditions re-assessed.

This change supports the veteran-centric reforms being made by DVA and will lead to improvements for veterans. The changes make it simpler, quicker, and less burdensome for veterans undertaking a re-assessment of their disability pension. ***This change took effect 31 May 2021.***



## New support service for Veteran employment

Veterans are being offered specialised one-to-one support to help them find employment or change careers through the Support for Employment (SFE) program, which launched on 29 March 2021.

The SFE program is part of the Prime Minister's Veterans' Employment Program, which increases opportunities for veteran employment by raising awareness of the skills veterans can bring to the civilian workforce.

To ensure veterans are putting their best foot forward, the SFE program provides eligible veterans with up to 10 hours of one-to-one support across a range of pre-employment and post-employment services. These include: resume writing, job-seeking support, preparation for interviews and assistance adjusting to a civilian workplace. Veterans may only apply for this support once.



The SFE program is open to veterans who have transitioned from the permanent Australian Defence Force at least 12 months and up to five years ago, and are unemployed, consider themselves to be under-employed, seeking assistance to change careers, or require support to adjust to the civilian workplace.

We recommend all advocates familiarise themselves with the new program and make contact should they want to find out more information.

To learn more about the program, visit: <https://www.veteransemployment.gov.au/support-employment>

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## A wider range of services are now available in MyService

The experiences of Australian's in 2021 continues to highlight how important it is that DVA online services are simpler, better and more accessible, so that veterans can access the support they need when they need it. This makes our commitment to improving our online services a clear priority for 2021.

Recent changes online have expanded the number of services that can be accessed using MyService, with veterans now able to use MyService to access more DVA services than ever before. Veterans and their nominated representatives can use MyService to book transport, make travel reimbursement claims, access official letters that confirm their DVA payments and concession entitlements. Eligible veterans can use MyService to nominate their commemoration preference online. MyService now shows veterans the Act that their medical conditions are approved under, and a print function has been added so that a complete list can be printed if veterans need to provide this to a service provider.

Now that these services have moved into MyService they are no longer available in MyAccount. Providing services using MyService has a number of benefits when compared with MyAccount. MyService is designed to work seamlessly across different devices and browsers, something that MyAccount did not provide. This means that veterans, their families and representatives can access DVA services using their mobile, tablet or computer and have a consistent online experience. MyService is also designed to meet whole of Government guidelines for web content accessibility (WCAG 2.0). As a result a wider range of people can more easily access DVA services online. Reducing the number of duplicate questions that veterans are asked has also been a focus, with MyService making more effective use of data to achieve this.



For those who are used to the way MyAccount operates, we understand that some of these changes might take time to get used. To support those who are used to using MyAccount to make their travel reimbursement claims, a user guide has been added to the MyService page on the DVA website. This guide steps people through how to complete a travel reimbursement claim in MyService.

Improving and simplifying our online services for all veterans is a priority for DVA. You will continue to see changes over the coming months, including saying goodbye to MyAccount later this year. MyService will be the place for all DVA online needs when MyAccount is no longer available. Of course, if veterans prefer to call us or submit a paper form they will still be able to do that.

For more information and to register for a MyService account, visit [dva.gov.au/myservice](https://dva.gov.au/myservice).

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## Support for ADF firefighters due to start in September

As a part of the 2021–22 Budget, the Government allocated \$6 million in support of Australian Defence Force (ADF) personnel who participated in fire training at Royal Australian Air Force Base Point Cook Fire Training School between 1 January 1957 and 31 December 1986.

These personnel were potentially exposed to a range of toxic chemicals at a time when personal protective equipment standards were lower than today.

The Scheme will provide eligible personnel with access to:

- simplified access to compensation and treatment for a list of 31 specified conditions, under the Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988;
- screening for colorectal cancer and melanoma, for early detection and prevention; and



- individually tailored lifestyle advice under the 12 month [Heart Health Program](#)

The ADF Firefighter Scheme is scheduled to begin on 20 September 2021.

Serving and former ADF firefighters who participated in fire training at Royal Australian Air Force Base Point Cook Fire Training School between 1 January 1957 and 31 December 1986 can register their interest in the Scheme by [ADF.Firefighter.Scheme@dva.gov.au](mailto:ADF.Firefighter.Scheme@dva.gov.au).

For more information, please visit [www.dva.gov.au/adf-firefighters-scheme](http://www.dva.gov.au/adf-firefighters-scheme).

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## Changes to DVA online services

Over the past few months DVA has been working to increase the services available to clients on MyService. MyService will soon be the one stop access point for all DVA online services. These changes are designed to provide clients, their families and their representatives with a simpler way to transact with DVA online.

### More services are coming to MyService

From 5 June, the following services will be transferred from MyAccount to MyService:

- Request reviews and appeals
- Income Support Supplement claims
- Centrelink Age Pension Transfers.

Clients with unfinalised requests for reviews or Income Support Supplement claims do not need to do anything. The process for completing reviews or claims for clients will not change and the progress status of their review or claim will not be affected. Client reviews and claims will continue to be progressed as quickly as possible by our business teams. Clients will be emailed directly about these changes.

From 18 June, clients can also use MyService to apply for their Commonwealth Seniors Health Card. On the MyService homepage, click ***What can I apply for?*** On the next page, scroll down to ***Other*** to find the Commonwealth Seniors Health Card option.

### DVA letters starting to go online

From 5 June selected DVA letters will be sent directly to clients' myGov inbox. myGov will automatically send clients a message when mail arrives, and clients can access their DVA letters on their preferred device wherever they have internet access.

Letters about changes of circumstances, lump sum advances, and income support acknowledgement will be the first to be sent to clients' myGov inbox. Over the next 12 months, DVA will be increasing the types of letters sent to clients' myGov inbox, including the letters that are currently sent to MyAccount users.

Clients are able to choose how their letters from DVA will be sent to them. If clients don't have a MyService account, they will continue to receive letters by Australia Post.

Making our online services simple and easy to use for clients and their families is a priority in transforming DVA. Of course, if clients prefer to call us or submit a paper form they will still be able to do that. We will keep you updated on further changes during the year.



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## Updates to the DVA website

DVA staff have been working hard to make the website more user friendly for the veteran community. Over the next few weeks you may see changes to the website, particularly around Appeals and Reviews and Aged Care. Some pages will have moved, so they are grouped together in a more logical way. Some pages with duplicated and redundant information have been removed- but rest assured, the information is still on the website.



To leave feedback about these changes, you can use the Feedback icon at the side of the page, or the prompt at the bottom of the page to tell us if the page was useful. Visit [dva.gov.au/feedback](https://dva.gov.au/feedback) to leave feedback about policies or processes.

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## Do you have an advocacy story you would like to share?

If you do, we would like to hear from you, with a view to publishing your story in this newsletter. We don't need long articles, say up to 400 words, but longer if you want. We will help with the editing and will make sure you are happy with it before we go to print.

The next edition of the **Advocacy News** will be the **September 2021 edition**. If you have anything you would like to submit please send it to [ATDP.Communications@dva.gov.au](mailto:ATDP.Communications@dva.gov.au)

Looking forward to receiving your articles. **Editorial note;** *The ATDP reserves the right to publish, or not to publish, individual articles.*



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Let us know if you would like to be **added** or **removed** from the distribution list by sending an email to [ATDP.communications@dva.gov.au](mailto:ATDP.communications@dva.gov.au)

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## ATDP contact details

**General enquiries:** Advocacy Training and Development Program - [ATDPenquiries@dva.gov.au](mailto:ATDPenquiries@dva.gov.au)

**Websites:** Advocacy Training and Development Program - [www.web.atdp.org.au](http://www.web.atdp.org.au)

Department of Veterans' Affairs - [www.dva.gov.au](http://www.dva.gov.au)

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## Feedback

If you have any questions, comments or suggestions about this newsletter, please send an email to [ATDP.communications@dva.gov.au](mailto:ATDP.communications@dva.gov.au)



tell us what you **Think**