



Older Persons COVID-19 Support Line 1800 171 866

8:30am-6pm (AEST) Monday - Friday

Some older people are vulnerable to COVID-19 but less connected to the internet and in need of ways to access information for their circumstances. The Older Persons COVID-19 Support Line provides information and support.

Older Australians, their families, friends and carers can call 1800 171 866 (FREECALL) if they:

- would like to talk with someone about the COVID-19 restrictions and its impact on them
- are feeling lonely or are worried about a loved one
- are caring for someone and need some information or a listening ear
- need help or advice about changing the aged care services they are receiving
- need help to access new care services or essential supplies such as shopping
- are living with dementia or are concerned about a friend or family member living with Dementia
- would like to arrange a one-off or regular wellbeing check.

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The Older Persons Support Line is a joint initiative of:



Supported by funding from the Australian Government