

# ATDP Update – June 2024

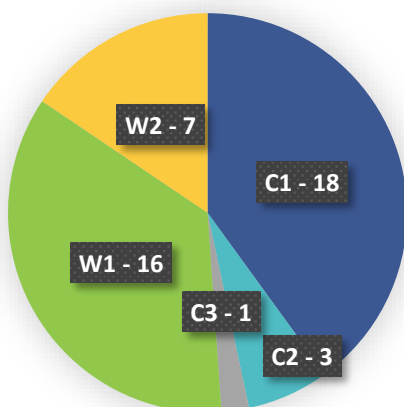
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## Newly Qualified Advocates!

There were 45 Statements of Attainment issued since our last edition of the ATDP Update!

Congratulations and thanks to all our trainees, mentors, trainers and assessors who have ensured the successful outcome!



## Message from the ATDP Delivery Team

Welcome to the Winter edition of the ATDP Update! I hope that you're all staying warm and enjoying a hot chocolate or two ....



## Combined Course – New Level 1 Training

Exciting news! The combined pilots have been a success. You can read more about the combined level 1 pilots in the MTS Section on page 5.

The new Level 1 training will be rolled out for all new trainees effective 1 July 2024. [What to Expect as a Level 1 Trainee](#) contains detailed information.

Key changes to the Level 1 Training include:

- No Mentor
- No Workplace Experience Logbook (WEL).

Level 1 Training provides the theory and simulated practice of being an advocate in both Wellbeing and Compensation. Level 1 qualified advocates will continue to require supervision by a suitably qualified advocate upon graduation.

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## **New Level 1 Training cont'd Training Framework**

Level One training is provided in three modules and each module comprises of eLearning, Facilitated Training and a Candidate Assessment Book.

- Module 1: Introduction and Shared Skills *(required for both Wellbeing and Compensation Advocates)*
- Module 2: Wellbeing
- Module 3: Compensation

Trainees will be invited to a Facilitated Training Module when they complete their eLearning.

Facilitated Training Modules will be offered online and in-person. To be eligible for an in-person program there will need to be a minimum of 8 trainees.

Trainees are encouraged to complete and return their Candidate Assessment Books within 2 weeks of the Facilitated Training Module. There will be two reminder and if there has been no response within two months, their training will be cancelled.

Trainees are encouraged to submit a written request if they require an extension of time.

Trainees can re-enrol when they are ready and will be required to complete the eLearning again.

### **Nomination Process**

The nomination process within the Advocacy Register has now changed. Authorised Persons will receive an email early next week with screen shots to assist with explaining the changes to the nomination process. Rest assured the process is very similar to the existing process. The main change is that there is no longer a need to include a mentor in the nomination.

**Future System Changes:** We are developing system changes to enable candidates to enrol in one stream of Advocacy (ie: Wellbeing or Compensation).

If you have a candidate that only wants to train in one type of advocacy, please enrol them under the combined program. A PSO can amend training preferences as required.

## **Expression of Interest List**

Our team have the list of those who have expressed interest in training once the combined course has been implemented.

Our team is in the process of ensuring that these candidates are enrolled appropriately and are working with MTS on confirming dates for the Facilitated Training.

Individuals will be contacted directly with information on the next steps.

## **Existing Level 1 Trainees**

MTS is currently working on a Transition Plan which will consider options for our existing Level 1 Trainees and potential transition to the new mode of training.

Updates will be provided on the [ATDP Newsroom](#).

Individuals will also be contacted with an explanation of their options.

## **Change to Compensation Level 2 WEL**

Level 2 Training provides the practical experience with actual veterans and families. Therefore, the WEL for level 2 has been revised to include additional practical components that are no longer experienced during Level 1.

The new C2 WEL is effective for all new C2 Trainees from 27/06/2024.

## **Advocacy Register Audit**

The Audit has been deferred until August 2024.

## **Advocacy News/DVA Update Newsletters**

We have ceased producing the 6 monthly DVA Update (previously known as the Advocacy News). This is because advocates have advised that they are receiving the information from other sources such as VetAffairs, DVA e-news, DC Forum mailouts etc.

We will still publish DVA information that is relevant to advocates on the [DVA Updates Newsroom](#).

## CPD – Mentoring Points

In case you missed it in the [ATDP Newsroom](#):

Mentors will now be allocated five CPD points when their first mentee achieves a Statement of Attainment in a CPD year. Key information:

- Mentors will now be allocated 5 CPD points per year as long as at least one mentee achieves a Statement of Attainment.
- The 5 CPD points is the maximum number of points allocated regardless of the number of mentees who receive a Statement of Attainment in that CPD year.
- The CPD year is from 1 July to 30 June each year.
- The Mentor will not need to apply for the CPD points. The points will be allocated by the PSO Team following the receipt of the monthly Statement of Attainment report from Major Training Services.
- CPD Points will be allocated to the mentor that is assigned to the trainee at the time the trainee achieves a Statement of Attainment.
- This change is effective from 1 July 2023.

The ATDP Delivery team have assigned points to eligible mentors. All mentors have been advised.

We look forward to continuing to work with you to ensure the success of the program. Please reach out to us if you have any questions.

**Michelle**

**On behalf of the ATDP Delivery Team**

## ESO Phone line – 1800 VETERAN

If you have called DVA's ESO Hotline or 1300 advice line in the last few months, you would have heard a recorded message advising you that the number would soon be disconnected. This number will be disconnected within the next month.

The ESO hotline has now been replaced by our existing Departmental wide contact number **1800 VETERAN**.

Advocates can contact their delegate:

1. By contacting the delegate assigned to your clients claim on their direct 10 digit phone number. **This is your best option** as they will be able to assist you with your specific claim enquiry.
2. Call **1800 VETERAN**
  - When asked "What's the Reason for your call?"
  - Say **"ESO Support"**.
  - You will be transferred to the same support team who managed the 1300 number to assist you with your query.

## From the Development Team

### CPD Content - Modules

The Development Team have launched multiple new CPD offerings on the CPD portal. Information regarding topics and points available can be found by logging into the portal. Many of these modules are based off DVA Delegate training, with the intention to provide the same level of training to the advocacy community that the DVA Delegates receive.

The new and revised content is:

Number	Topic	Max Points
14	ADF Firefighter Training for Advocates	5
21	Medical Module One - Terminology, roots and affixation	2.5
22	Medical Module Two - Overview of 11 Bodily Systems	2.5
23	Medical Module Three - Exploration of Medical Conditions	2.5
24	Medical Module Four - Australia's Healthcare System	2.5
25	Medical Module Five - Medical Investigations	2.5
26	Trauma Informed Care - Principles and Practice Training	2.5
27	Aged Care Webinar 1: Introduction to DVA Services	2.5
28	Aged Care Webinar 2: Veterans Home Care	2.5
29	Aged Care Webinar 3: DVA's Respite and Convalescent Care	2.5
30	Aged Care Webinar 4: Rehabilitation Appliances Program (RAP)	2.5
31	Aged Care Webinar 5: DVA's Community Nursing Program	2.5
32	Aged Care Webinar 6: Moving into an aged care home	2.5
33	Aged Care Webinar 8: Coordinated Veterans' Care (CVC) Program	2.5
34	Hearing Webinar - Understanding and Accessing DVA Services	2.5
Total Points available:		40

We are continuing work with various teams within DVA as well as our Registered Training Organisation (MTS) and hope to have more topics launched in the future. Updates will be provided in due course.

### CPD External Events and Other Activities

As a reminder, CPD is not just confined to modules and activities in the CPD portal. Advocates are encouraged to access external events. Information in relation to what would be considered an appropriate CPD event, is available on the CPD portal, as well as instructions on how to submit an external event for consideration. There are also opportunities to receive CPD points for various other activities such as First Aid certificates. If you have not reviewed the CPD portal in a while, it might be worth taking a look at the various options available to earn CPD points.

### QUEST Update – March 2024

DVA has released 3 QUEST videos to provide Delegate training to the advocacy community. The new topics covered are:

- Overview of Operation Service and Qualifying Service
- Residency and Portability for Means Tested Payments
- Education Schemes

These are available on the ATDP website at: <https://web.atdp.org.au/quest>.



Major Training  
Services

### Combined Level 1 Pilots

We have now completed four Combined Level 1 pilot programs, two utilising the Zoom platform and two conducted in-person, one in Canberra and one in Brisbane. A total of 35 trainees have participated in the pilot programs, although for a variety of reasons not everyone completed all aspects of the program.

A final report has been produced, with recommendations to plan the rollout of the program. A Transition Plan is currently being produced, which will include:

- a cut-off date for enrolments in the existing Level 1 training pathway,
- a teach-out of the existing Level 1 training pathway for those trainees already enrolled,
- a process and rules for transferring from the existing Level 1 training pathway to the Combined Level 1 program,
- an Information Plan to advise ESOs, trainees and potential trainees of the revised Level 1 training methodology.

Once the Transition Plan is finalised, more details will be provided through the ATDP Newsroom.

An Application to Amend an Accredited Course has been submitted to the Australian Skills Quality Authority (ASQA) for approval. The amendments are only to the Assessment Requirements for the two Level 1 units of competency to reduce the evidence requirements and to allow all evidence to be collected through simulation. When approved, the amended Course Documents will be uploaded to the ATDP website.

### Change from Zoom to Teams

From 1 Jul 24, ATDP programs being conducted virtually will be using the Microsoft Teams platform rather than Zoom. There is no requirement for trainees to download or purchase software to access Teams. A link to a Teams meeting will be sent to program participants a few days prior to program commencement.

### E-learning Packages

Several trainees have reported issues with the current suite of e-learning packages used by ATDP on DVATrain. These issues have included links not working, out-of-date information and incorrect or confusing answers to Quiz questions.

While checks are made to ensure that links are working, information and Quiz answers are correct at the time of development, the rapid changes in the DVA environment and the relocation of information on third-party websites can cause errors to evolve.

As soon as errors are reported, steps are taken to rectify them, although this can take some time where the package is not owned or controlled by ATDP.

If you encounter any issues or identify any errors, please advise [ATDPENQUIRIES@dva.gov.au](mailto:ATDPENQUIRIES@dva.gov.au).

## Trainers/Assessors

ATDP is constantly looking for experienced Advocates to take on the role of trainer/assessor for ATDP programs. The requirements are:

- Level 2 or higher Compensation Advocate or Level 2 Wellbeing Advocate;
- A minimum of 12 months experience working as a Level 2 Advocate;
- Certificate IV in Training and Assessment (2022 or 2016 qualification preferred, or willing to update to current qualification). Trainer and Assessor Skill Set is acceptable as a minimum;
- Available to participate in ATDP programs.



If you are interested in becoming a trainer/assessor, please contact [ATDPEnquiries@dva.gov.au](mailto:ATDPEnquiries@dva.gov.au).

Darryl Proud, National Training Manager

Major Training Services

## Region 1 Update (QLD/NT)



### Mentoring

For this CPD year and henceforth, Mentors will be allocated 5 CPD points per year following at least one mentee successfully completing a C&A in that year. This provides both recognition and reward for the support Mentors provide within the ATDP.

Extra Online Mentoring Workshops have been scheduled for July 1 and August 5 and both prospective mentors and current mentors who may want a refresher are encouraged to have their ESO Authorised Person complete nominations. Remember, support will be provided where there are at least 6 advocates wishing to do a program in their local area face-to-face.

### Professional Association

Another meeting in early June will progress this concept. Any questions relating to this association can be directed to [Advocacy.Policy@dva.gov.au](mailto:Advocacy.Policy@dva.gov.au)

### CPD

It is important to recognise that to provide quality advocacy services members need to be current, and this can be achieved through CPD. Unfortunately, many advocates have allowed their CPD currency to lapse. This jeopardises both the advocate and the ESO if there is any challenge to the advice provided. It is also planned that BEST grants will only be provided to ESOs for the work of CPD current advocates.

### Level 1 Combined Program

Earlier in this newsletter you will see more information about how to enrol in the Level 1 Combined Program. A mentor is not required for this program, but one will be required on completion to progress to Level 2.

## Act Harmonisation

The Bill has been drafted and it is expected that it will be before parliament this year, passed by July 2025 and benefits payable from July 2026, which allows time for parliamentary processes and training of delegates and advocates.

ATDP currently plans to use CPD as the platform for training advocates using a compulsory unit for all advocates, but **it will not be initiated until the Bill is passed.**

Dr R G Grandin

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## Region 2 Update (NSW/ACT/WA)



*"Never be a prisoner of your past. It was just a lesson, not a life sentence."*  
— Unknown

## The Future

I begin this issue with great optimism in the new direction the ATDP and support for Advocates and ESOs is progressing towards. Much of the positive progress is due to the support and enthusiasm provided by Andrew Kefford and his Policy and Program Delivery, and the ATDP Team.

I leave the details of the Advocates' professional association to Roger Greene to provide.

## Wellbeing Level 3 course

Part of my optimism has been provided by ATDP seriously considering the development of the long proposed and awaited Wellbeing Level 3 (W3) course. The W3 will focus on:

- Engagement with the Community including service providers and supporters:
  - Providing access to and training in the DVA processes for Providers and assisting in resolving issues.
  - Educating the wider community of how they can assist the Veteran Community and how the Veteran Community can assist the wider community.
- Mental health supporting Advocates (and Families) by providing training in courses such as SafeTALK and higher-level mental health assistance for Advocates' own needs.
- Mentoring Wellbeing Level 1 and 2 Advocates.
- Providing specialist support in the improvement of the ATDP Wellbeing curriculum.

## Mentoring

It is vital that more qualified Advocates step up and Mentor future Trainees. ATDP Mentor courses are available now. Please have your ESO Authorising Person nominate you through the ATDP ESO Portal.

## Congratulations

I would like to congratulate all of the Trainee Advocates on their recent Graduation during the last three months.

### NSW

Edith

Bronte

Richard

Bon

Lisa

### WA

Gabby

Graham

Rhonda

David

Neil

### ACT

Stephen

Wade

Thanks for your dedication and hard work in supporting our Veteran Community. I wish you all the best and ask you to remember to expand your network of Advocates and Mentors and learn from them.

Thank all of you for your dedication and support to Veterans and their Families. Please feel free to contact me with your concerns and thoughts on improvements to the ATDP.

**Geoff Harrison**

**Regional Manager (Region 2)**

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## Region 3 Update (SA/VIC/TAS)



*"Ideas are easy. Execution is everything. It takes a team to win."* **John Doerr**

### Food for Thought

**Why the quotes?** For the first time since the ATDP Update publication commenced (2016), as far I can recall, a person asked last week 'what is the hidden meaning behind your quote?' In the same instant I was both thrilled (that somebody had actually bothered to read it) and puzzled (that it apparently held no meaning for the reader).

From my earliest days I recall being fascinated by the 'Quote of the Day' on the desk calendar. That was where I first saw names such as G B Shaw, Winston Churchill, Confucius, Mark Twain, W G P and Bertrand Russell not to mention many lesser-known aphorists. But I digress. The beauty of aphorisms is that they mean whatever the reader chooses them to mean. They can be inspirational or promote thought or just go through to the keeper. .... I prefer them to be inspirational and/or promote thought.

### DVA Organisational Changes

Important changes in the structure of DVA were implemented last month and can be seen in detail on the Organisation Chart [which can be found here](#).

The most significant change is the bringing of both policy and service delivery under the leadership of Andrew Kefford PSM. This should result in quicker dissemination and implementation of policy at the decision-making levels in the claims process. Similarly, feedback on claims matters, such as VRB and Tribunal decisions which affect policy, should have a shorter pathway from the policy makers to the delegates, resulting in quicker response to implementation of policy changes resulting from appeals.

Within the new organisation Region 3's DC Tasmania, Luke Brown, has been promoted to First Assistant Secretary, Policy and our congratulations go to Luke for the well-deserved promotion.

## **Movement on the Advocacy Front**

Many of the Department's priorities this year seems to have been 'inspired' by the Royal Commission and activity since the last Update does nothing to dispel that observation with much activity related to review and improvement of advocacy governance and functionality. With the final RC report due in September, it is understandable that the Department is getting on the front foot with the recommendations in the August 2022 Interim Report and recommendations that the RC has signalled will likely be in the September report this year.

**MyService and PRODA** (Provider Digital Access better known perhaps as the ESO Portal) have been the subject of upgrades and the publication of a report (ESO Portal Discovery Project) respectively. I expect that the Department emails on both activities have been sent to all advocates so I will not bore you with the details here but if you have missed them, you could ask your PSO for another copy. Both activities are very much a step in the right direction.

The long-discussed need to incorporate advice to consult an advocate, if the user is not sure of the information and evidence required to ensure an 'investigation ready' claim in MyService, is still being considered within the Department. Discussion centres on semantics: should the pop-up 'suggest' or 'recommend'? Surprisingly, there is a pilot program being conducted in WA whereby DVA delegates (known as Claims Lodgement Assistants) are assisting veterans in both the SAS Association and RSL WA to submit Initial Liability claims via MyService.

**The DVA/ESORT Advocacy Governance Working Group** met again earlier this month following the ESORT briefing in May on progress regarding the establishment of an Institute for Advocates. The meeting focussed on the steps needed to implement the proposed body, including the finer detail within the current draft constitution and by-laws e.g. the role and functions, membership categories and potential interim board membership and administrative arrangements.

**Why are we bothering with changing the present arrangements for advocacy? ..... Good question!! I have previously mentioned the internal changes taking place in the Department. The changes are not just cosmetic. The new Deputy Secretary, Andrew Kefford and his team, are now responsible for both policy and program delivery as I mentioned earlier in this Update. The renewed thrust of Andrew and his team to work closely with the Veteran Community that they support is outstanding. It was confirmed that the Department policy that became evident in the early 2020s – that advocates could be rendered unnecessary with the development of better IT claims processing such as MyService – has been replaced by a recognition that advocacy is a vital part of any Veteran wellbeing model into the future. Hence the thrust to improve governance and delivery of advocacy services, including training, to the Veteran Community.**

Discussion in the Working Group has likened the role of the proposed Board of Directors of the Institute to the ATDP Strategic Governance Board but comprising members with expertise and qualifications in such areas as corporate governance, Veteran and family wellbeing, Veteran Advocacy and ADF Transition. Of course, the Board will not be doing the actual day-to-day management and administration of advocacy.

The 'engine room' of the day-to-day management and administration will be supported by the Department in much the same way as the Veterans' Review Board or the Repatriation Medical Authority is supported. This will see a support organisation not unlike the present ATDP support arrangements but with an integrated volunteer component to provide the Subject Matter Expert support necessary for some of the functions such as CPD and Course content. The body will be Melbourne-based, as it is now, but with the appropriate resources either being brought to Melbourne when required or operating 'remotely' as is the present case with the PSOs for example. The management and administration team leader will of course be a DVA employee and will be the Institute Board's 'Managing Director'.

The recent meeting of the Working Group was the most productive and genuinely cooperative meeting I have had the pleasure of attending. Other aspects that were considered in some detail and agreed

were the need for a Service Agreement between the Department and the Institute Board and Memoranda of Understanding (MoUs) to cover other support functions where necessary. The important issues of Branding and Communications were also discussed in some detail, as was the appointment of an interim Board to establish the new arrangements and incidentally, to oversee the introduction of the new harmonised legislation in 2026. But more detail on those matters can wait for future editions of the ATDP Update.

Of course, there is a long way to go and the success or otherwise of the Advocate Institute idea will certainly be in its execution. However, I think its success is assured with the teamwork now developing between the Department, ESORT and ESOs in respect of advocacy.

**Combined Level 1 Wellbeing and Compensation training** has received the approval of the Secretary for roll-out. Of course, there is a bit to be done now to formalise the introduction in respect of having the Course accepted by the ASQA.

Disappointingly, there is still a significant element that believes that it is unnecessary for Compensation Advocates to have a basic knowledge of wellbeing issues that affect our veterans and their families. While getting treatment, rehabilitation and compensation for veterans is a very important aspect of advocacy, it is their (and their families) wellbeing that should be the main focus including such aspects as self-esteem, housing, education and employment.

## **Legislation Harmonisation Forum**

I suspect it would be hard to find anyone who has not had an opportunity to attend a Legislation Harmonisation forum either online or in person over the past year. But to be sure, Luke Brown and Simon Hill kindly accepted our invitation to conduct a 'mixed-mode' forum for Region 3 advocates in May. RSL Vic President, Rob Webster, offered to host the face-to-face component at ANZAC House and provided the MS Teams access for those who could not attend in person.

If the effort put in by Luke and Simon across the country is any measure of the likely success of the harmonisation exercise, then it is bound to be a great step forward in ensuring that our caring for our veterans and their families remains the best in the world.

## **Continuing Professional Development**

All advocates should have received an email from 'Head Office' with respect to the closing in of the end of the CPD year on 30<sup>th</sup> June. While significant structural change to advocacy is being considered, the CPD guidelines are still as they were when CPD commenced back in 2018. The key is to complete 15 points worth of revision or new learning each CPD year. Other news about CPD including CPD points for mentors is mentioned elsewhere so I will not repeat it here.

## **Consolidation and Assessment Programs – Finalisation**

Nobody underestimates the time and effort that is put in by candidates and their mentors to reach the stage that a candidate is allocated a spot on a Consolidation and Assessment Program.

So, I was quite surprised to learn that we have candidates who attended C&A between one and four months ago yet have still to submit the final program exercises, such as the Assessment Book or the Claims Forms, so their assessment can be finalised.

If you still have outstanding assessment work to submit from your C&A, please make it a priority this week to get it done and submit it. Our veterans need you!!

## **Clearing the Backlog**

Recent Press releases have led to some misunderstanding about several aspects of compensation claim processing including:

- Clearance of the 'backlog';
- Claim clearance rates (TTTP – time taken to process); and
- Phone contact with claimants until a claim is actually being determined.

**Clearing the backlog** (or ‘the Carpark’) is a concept introduced by the Royal Commission into Defence and Veteran Suicide and, in response to the RC’s concerns, the Department introduced Claims Support Officers into the claims handling process, which in terms of statistics meant that a claim had entered the active claim processing system once it was allocated to a CSO. But still no closer to a decision.

**Claim clearance rates** are independent of the ‘backlog’ and still present an issue for the Department. Some years ago, the average number of **conditions** included in each claim was of the order of three, but this has now risen to over five. Claims relating to ten or more conditions are not uncommon and one recently lodged claim included 120 conditions!! While the budget provision for permanent increase to the Department’s staffing levels is welcomed to assist in reducing the number of claims ‘awaiting decision’, presently around 75,000, this will still take some time while new claims continue to be submitted at a rate of around 7,000 a month. [This is a link](#) to DVA claim processing information which is regularly updated.

**Phone contact every 30 days** until a claim is allocated to a delegate is a great objective but places a considerable additional workload on those in the processing chain. It might take some time for the objective to be achieved in respect of every claim but an initial call within 14 days of your claim being received by the Department is pretty much assured. Activities such as this can take a considerable amount of CSO/delegate time, so it is a fine balance taking time out of claim processing to provide better communication to veterans regarding their claim progress and actually using the time to determine claims. So, please, be understanding if you are not getting as many update calls as you think you should.

## Assessment Status Report

Since the last ‘Update’ the following progress has been achieved by Region 3 candidates:

20 Apr 24 - 07 Jun 24

Candidates panelled for Consolidation & Assessment	Candidates ready for Consolidation & Assessment	Advocates waiting for Recognition of Prior Learning
7x Compensation Level 1	2x Compensation Level 1 1x Wellbeing Level 1	1x Compensation Level 2 2x Compensation Level 3 1x Compensation Level 4 6x Wellbeing Level 2
Mentor Notifications (C&A)	New Enrolments	Archived
4x Compensation Level 1	5x Compensation Level 1 4x Compensation Level 2 4x Wellbeing Level 1	2x Compensation Level 1 Trg 1x Compensation Level 2 1x Wellbeing Level 1
SOA Issued	Program Attendance	Workshops Completed
4x Compensation Level 1 2x Compensation Level 2 1x Wellbeing Level 2	3x Compensation Level 1 1x Compensation Level 2 1x Compensation Level 3 1x Wellbeing Level 1 3x Wellbeing Level 2	2x Mentoring Workshop

## Congratulations

Congratulations to Gail and Vanessa (RSL Vic) and Dianne (RSL Tas), Wellbeing Level 2; Anthony (RSL Vic), Compensation Level 3; Bianca (RSL Tas) Compensation Level 2, Kylie (Veteran Wellbeing Centre, Vic), Andrew (RSL Vic) and John (RSL SA), Compensation Level 1, on achieving accreditation during the period.

Thanks for your hard work and ongoing support of our veterans and their families.

## And Finally . . . . .

On a note of sadness... the King's Birthday Honours saw the posthumous award of the Medal of the Order of Australia to a gentleman who had given so much over the years to the support of both TIP and ATDP face-to-face programs in NSW. Most of us were unaware of his passing, in December last year, and many were unaware of his professional career as a TV producer of considerable note, in the Packer cricket era particularly. There is a wonderful [tribute from David Hill here](#) which outlines how highly Brian was regarded in that part of his life too . . . . .

Vale Brian Carl Morelli **OAM** – from all advocates, RIP - and thank you so much for your Service.

The optimistic outlook I expressed in the April Update continues and is reinforced by my experience at the DVA/ESORT Advocacy Governance Working Group meeting this month. The level of cooperation between the Department and the Veteran Community representatives now evident, is something not seen by me since the TIP and early ATDP days and together we can achieve so much.

John Printz OAM must be very happy as he watches how his advocacy legacy is now progressing.

Until August . . . .

Keep safe. Roger



*Roger W Greene* OAM JP  
Regional Manager  
Region 3 (SA, Tas, Vic)  
Phone: 0411 431 189

## ATDP News and Information

The News and Information tab will help you keep up to date with the latest articles and news that relate to advocates and the wider veteran community. There are currently five categories:

### [ATDP Newsroom](#)

Provides information about ATDP specific activities and other important information relevant to the provision of the Course in Military Advocacy. Statistics on advocate and trainee demographics as well as mentor number breakdowns. These are updated monthly.

### [ATDP Statistics](#)

### [DVA Updates](#)

DVA news and information relevant to supporting veterans and families. This may include information that can be found on the DVA website, e-news and VetAffairs.

### [DVA Businesslines](#)

Contains DVA businesslines which provide information about changes and updates in DVA legislation, policies and programs which may be of interest to the advocacy community.

### [DVA QUEST Videos](#)

Contains DVA QUEST training videos which provide information about changes and updates in DVA legislation, policies and programs which may be of interest to the advocacy community.














## ATDP Assessment Programs and Workshops

*Note: Attendance is by invitation only*

Have you nearly completed your Workplace Experience Logbook (WEL)? You may be interested to know of the upcoming scheduled C&A programs which are listed below. These may be a motivator for you and your mentor to work through those final milestones.

C&A and Mentoring Programs are updated regularly. For those new to the program, you can keep up to date with program information by visiting the [ATDP - Home Page](#) and scrolling to the bottom of the page.

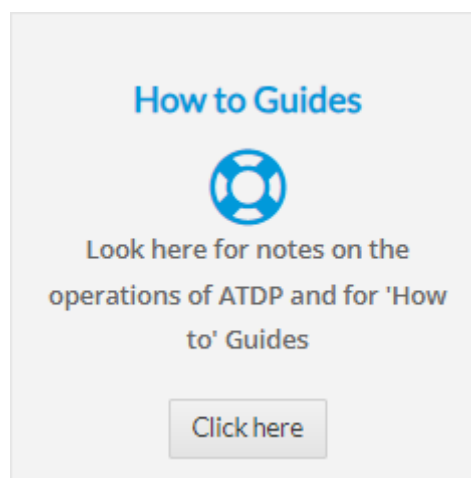
### ATDP assessment programs or workshops by invitation

 Mentoring Workshop 1-Jul-2024 (Online) <b>1 Day</b>	 Compensation L1 C&A 9-Jul-2024 (Online) <b>3 Days</b>	 Wellbeing L1 C&A 16-Jul-2024 (Online) <b>2 Days</b>
 Compensation L2 C&A 23-Jul-2024 (Online) <b>3 Days</b>	 Mentoring Workshop 5-Aug-2024 (Online) <b>1 Day</b>	 Compensation L1 C&A 6-Aug-2024 (Online) <b>3 Days</b>
 Wellbeing L2 C&A 3-Sep-2024 (Online) <b>3 Days</b>	 Compensation L2 C&A 17-Sep-2024 (Online) <b>3 Days</b>	 Compensation L1 C&A 15-Oct-2024 (Online) <b>3 Days</b>
 Module 1 Only 28-Oct-2024 (Online) <b>1 Day</b>	 Compensation L2 C&A 19-Nov-2024 (Online) <b>3 Days</b>	 Wellbeing L2 C&A 26-Nov-2024 (Online) <b>3 Days</b>
 Compensation L3 C&A 3-Dec-2024 (Online) <b>4 Days</b>		

## How to Guides

Please go to [ATDP - How To Guides](#) to view our current list of How to Guides.

You can also access the How To Guides from the Home page. Scroll to the bottom and click on:



# ATDP Contact Details

**Temporary Change:** Region 1 will be supported by Emma during July and early August as William works with the ATDP Development Team. Emma has been with ATDP for many years and looks forward to supporting you.

Radhe is also on leave for the month of July.

For all ATDP **General Enquiries** please email [ATDPEnquiries@dva.gov.au](mailto:ATDPEnquiries@dva.gov.au).

To contact your **Program Support Officers** (PSO) and Regional Manager (RM):

Region/State	PSO	PSO Contact	RM	RM Contact
Region 1 (Qld/NT)	Emma & William	<a href="mailto:ATDP.PSO1@dva.gov.au">ATDP.PSO1@dva.gov.au</a> 0427 153 956	Dr Bob Grandin	<a href="mailto:rm1@atdp.org.au">rm1@atdp.org.au</a> 0409 615 948
Region 2 (NSW/ACT/ WA)	Samone	<a href="mailto:ATDP.PSO2@dva.gov.au">ATDP.PSO2@dva.gov.au</a> 0472 674 665	Geoff Harrison	<a href="mailto:rm2@atdp.org.au">rm2@atdp.org.au</a> 0499 799 351
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